Warming Center Open House General Information

We Are Please To Meet You

- We wanted to invite you to 5Citites Homeless Coalition's Warming Center Open House being held on Friday, February 16th from 10am to 1pm
- The Warming Center location is 1023 East Grand Avenue, Arroyo Grande, CA 93420
- Meet staff and board members, get your questions answered, and see the facility
- If you are unable to make it, please email shelter@5CHC.org and we will be happy to schedule a time to give you a tour

Frequently Asked Questions

- Q) Who/ What is your organization?
 - A) At 5CHC, we work hard to service families and individuals by providing the resources, support and hope that they need to become self-sufficient, productive community members. Get more information on our website at www.5CHC.org
- Q) What is the Warming Center?
 - A) the Warming Center is an inclement weather shelter that only operates when the weather turns bad. The 5Cities Homeless Coalition is leading efforts to provide a safe, warm and dry place for homeless adults to find shelter for the night during this winter on nights with predictions of temperatures at or below 38°F, or especially stormy weather (with rain forecast at 50% or greater) November 26 through April 30. We aim to prevent exposure-related harm, such as hypothermia, to this vulnerable population.
- Q) What does the Warming Center Provide?
 - A) The services provided will be a warm place to rest and sleep, dinner and a light breakfast. Guests will be provided with bedding and cots and dry sleeping garments (as available). 5Cities Homeless Coalition and other homeless service partners will reach out to guests to provide a spectrum of community services as appropriate.
- Q) What is the Warming Center Schedule?
 - A) Our normal hours of operation are 5:30 pm 7:00 am. Guests must arrive to the Center by 8pm and leave by 7am. Hours may be extended based on daytime weather conditions.
- Q) Will people be allowed to come and go?
 - A) Doors close at 8pm. Late arrivals will not be accepted unless escorted by first responders. (local police and fire departments)
- Q) How will guests get to the Warming Center?
 - A) Roundtrip transportation will be provided by Ride-On.

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Q) Who will be working the Warming Center?

A) The Warming Center has a minimum of two employees during operation. Additional volunteers and staff are onsite in the early evening and in the mornings to assist with client check-in, meals, set-up and cleanup.

Additionally, case managers, health clinic providers, and supporting service organizations will be on-site to facilitate guest needs.

Open or closed, there is 24-hour video surveillance.

Q) How do we get notified that the Warming Center is opening?

A) Text "Add Me" with your Name to 805-295-1501 to receive automatic text updates to your cell phone for when the Warming Center will open. You may also call our Warming Center hotline at 805-202-3615 for a current status recording.

Q) What is the Maximum Occupancy?

A) Max occupancy is 34 guests

Q) Who can go to the Warming Center?

A) Adults and families with children are all welcome to utilize the Warming Center.

Q) How can I Volunteer/ Donate to the Warming Center?

A) please make all volunteer and donation inquiries with our Donation and Volunteer Coordinator, Stephanie LeBlanc, at stephanie.leblanc@5CHC.org.

Don't see your question here? Join us on Friday, February 16th between 10am and 1pm at the new 5Cities Homeless Coalition's Warming Center facility located at 1023 East Grand Avenue, Arroyo Grande, CA 93420. If you are unable to make the open house, we are happy to schedule a time to give you a tour.

Contact Info:

shelter@5chc.org

Shelter Phone: 805-295-1501

5CHC Administration: 805-574-1638

Donations & Volunteering: stephanie.leblanc@5CHC.org