

574-1638 www.5CHC.org Facebook: 5CitiesHomelessCoalition

5CHC Mid-Year Program 2019

A Report of Activities from January 1- June 30

Information & Referral / Coordinated Entry:

Assistance begins with a Coordinated Entry Intake. Coordinated Entry is utilized by Homeless Service Providers throughout the County and provides a standardized intake assessment and referrals to ensure a more consistent and streamlined experience for those seeking services. During this initial intake, clients complete a comprehensive needs assessment, identify barriers to employment or housing, and develop and immediate action plan. Those visiting 5CHC's offices are provided access to computer, internet, phone charging, mailing address, food and hygiene supplies. 5CHC staff serves as a source of knowledge and referral.

of Coordinated Entry

Surveys: 235

Households w/ children: 52 Households w/o children: 183

Total # of Adults: 293 Total # of Children: 94 Single Parent Household: 27

Seniors (62+): 29

Youth: 28

Office Visits: 1,717

Info & Resources: 816 Immediate Needs (food, hygiene, bus pass, etc.): 840 Deposit Assistance: 102 **Eviction Prevention: 46** Benefits Assistance: 152 Detox/Medical Respite: 91

Youth: 98 Veterans: 54 # Calls for Assistance: 2,264

Info & Resources: 994 Immediate Needs (food, hygiene, bus pass, etc.): 317 Deposit Assistance: 240 **Eviction Prevention: 149** Benefits Assistance: 221 Detox/Medical Respite: 115

Youth: 138 Veterans: 80

Highlights from January 1st through June 30th:

5CHC assisted 10 households who had been chronically homeless (homelessness lasted longer than 1 year) get back into housing through case management, connecting to landlords, assisting with budgeting and credit repair, and direct financial assistance. Five of these were families with children under 18, three of those families were single parent households, and one was a youth securing housing on his own for the first time. These families had been staying in shelters, living in their vehicles, or camping and staying in motels when they could afford to do so. They continue to work with 5CHC Case Managers on budgeting, saving, continuing to repair credit, and maintaining housing and employment.

Housing Assistance:

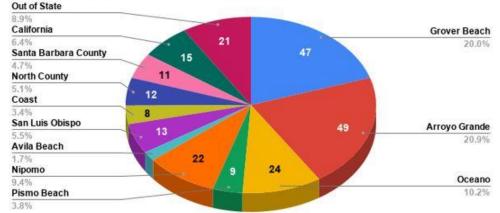
Rapid Re-Housing Program: Deposit Assistance: \$79,971; Rental Assistance (Move-in): \$52,377; **Eviction Prevention: \$69,695**

Case management and financial assistance for deposit, rent and immediate needs for those who are homeless or facing homelessness. For move-in assistance with deposit and rent, clients must be homeless but there is no income threshold. For rental assistance to prevent homelessness, clients' income must be 30% or less of Area Median Income.

Rapid Re-Housing YTD: 42 **Homeless Prevention YTD: 22**

5CHC Clients, Mid-Year 2019: City of Origin

Information collected from Coordinated Entry Surveys conducted between January 1st and June 30th: 235 households surveyed; 160 households homeless at time of survey, 75 households in housing at time of survey.



Immediate Needs: \$11,274.65 plus In-Kind Items

Assists homeless and low-income families and individuals in the Five Cities area with limited funds to address their immediate needs, and move them to self–sufficiency. Often helping families to overcome a one-time barrier will enable them to move toward self-sufficiency, stability in the home, and economic improvement. Examples of assistance are utilities, gasoline, bus pass, auto repairs, clothing, employment readiness, detox/sober living, basic needs, emergency food, etc.

Bus Pass: 75 Utility Assistance: 21 Application Fees: 25 Clothing: 119 Vehicle Repair/Registration: 25 Miscellaneous (Food

Hygiene Supplies: 78 Travel/Relocation: 13 Handler's, Live Scan, etc.): 33

Benefits Advocacy:

Income and Financial Literacy Assistance:

5CHC clients are offered additional guidance and advocacy for obtaining and retaining public benefits, including SSI, SSDI, Cal Fresh, etc. Housing clients are also encouraged to participate in financial literacy and budgeting training.

Average Case Load: 33 Joint SSI/SSDI: 17 Pending/6 General Assistance: 0 Pending/

New Cases January-June: 48 Closed 15 Closed

SSI Only: 8 Pending/ 10 Closed MediCal: 0 Pending/ 6 Closed SDI/Unemployment: 5 Pending/

SSDI Only: 5 Pending/ 1 Closed CalFresh: 2 Pending/ 3 Closed 4 Closed

Medical Respite/Detox:

Working to improve discharge planning and case management with Arroyo Grande Community Hospital, the program serves homeless patients requiring temporary respite care. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Community Health Centers of the Central Coast. Detox Services are currently on hold.

Detox: Referrals made to Drug & Alcohol: 23 **Respite Care**: Average Case Load: 8

New Contacts January-June: 34

Gained new housing, employment, benefits, or

education: 3

Homeless Youth:

Outreach and case management targeting homeless youth age 16-24, providing support for immediate needs, education and job development, and housing assistance. Program is offered in partnership with Dignity Health, Good Samaritan Shelter, and Lucia Mar Unified School District, Police Departments of Arroyo Grande and Grover Beach.

Average Number of Case-Managed Clients: 16 **New Contacts:** 47 (17 entered Case-Management)

Average Number of Males: 7 Average Number of Students: 2 Gained new housing, employment, Average Number of Females: 9 Average Number Employed: 9 benefits, or education (Jan-June): 31

Good Samaritan SSVF:

The SSVF program serves veterans who are currently homeless or at risk of losing housing, providing temporary assistance to help homeless veterans gain housing stability. This is a joint program of Good Samaritan Shelter and 5CHC.

Permanently Housed: 8

Homeless Prevention: 21

Total New Contacts (Jan-June): 34

Pending Eligibility as of June 30: 4

Ineligible Veterans: 14

Warming Center:

The 5Cities Homeless Coalition operates an overnight warming center to provide a safe, warm and dry place for homeless adults to find shelter for the night during the winter on nights with predictions of temperatures at or below 40°F, or especially stormy weather (with rain forecast at 50% or greater) **November 1 through April 30**. The 2018-19 Warming Center is located at Hillside Church, 1935 Newport Ave. in Grover Beach. To receive alerts of when the center is activating, text "Add Me" to 805-710-4330.

Total Nights Open this Season: 60 Males: 76% Under 25: 4%

Average Number of Guests 18-19: 22 Females: 24% Age 25-50: 48%

Number of First-Time Visitors 18-19: 128 Age 51-64: 38%

Age 65+: 11%